

Subject RE: "THE CUSTOMNERS ALWAYS RIGHT" [SEC=UNCLASSIFIED]

Hi John

Commiserations. I can totally relate to this having spent many years in the retail industry. The consolation is that they "may always be right" but they're not always "correct".... the other saying we lived by is that you may have fifty customers in a day but you only seem to remember the nasty ones.... let them go, they probably wouldn't have caught anything anyway, puked all through your boat and complained about the severe sunburn, poor service at the pub, hot beer, cold food, too rough, how much post cards cost, how salty the water was, that the tide went out too far and that they wish they had been here last week..... while you would have had to put up with their obvious lack of dress sense, common sense, stupid repetitive questions, inability to think or stick to a timetable not to mention complete and utter ignorance relating to anything outside of their usual bitumen track while through all this wearing the most ridiculous footwear and hat that nobody in their right mind would be seen dead in unless they were on a mission to tell all us poor dumb folk that choose to live north of the Jardine River how we should be doing things..... Good Riddance! And I bet they pinched the dunny paper from the camp ground before they left!

Cheers,

Karen